



VACANCY

REFERENCE NR	:	VAC01077
JOB TITLE	:	Consultant EUC Infrastructure Implementation
JOB LEVEL	:	D2
SALARY	:	R 620 597 – R 930 895
REPORT TO	:	Lead Consultant: Security Governance, Risk and Compliance
DIVISION	:	Service Management
Department	:	SM: EUC National
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The Consultant Infrastructure Implementation Management is a senior role within End User Computing ensuring delivery on various service components within EUC such as Security Services, Backup Services, Service Management Services, Switch & Cabling Services and Infrastructure Implementation Services. Management of technical architecture design and solution team to ensure LAN design and solution implementation are successfully delivered and maintained. To maintain and gradually improve business aligned IT service quality through technical expertise in the evaluation, design, build and delivery of complex LAN Infrastructure solutions including LAN security architecture and solutions. Ensuring a high availability and delivery of the various services according to service level metrics. Management and execution of various Service Level Agreements and delivery of the various projects according to charters and plans.

Key Responsibility Areas

Manage the execution of EUC Infrastructure Implementation strategy and ensure consistent implementation of the Infrastructure Implementation operational plan, new IT solutions requests, standards, policies and processes across SITA. Implementation of business improvements and develop proposals for new solution. Ensure the provisioning of integrated End User Computing Services. Manage Advanced Technical support solution design. Manage EUC critical areas for design, solution development. Management of project outputs. Human Resource Management. Financial Management.

Qualifications and Experience

Minimum: 3 year Diploma/Degree in Computer Science, IT or related fields.

Experience : 6 - 7 years computer technology working experience in the respective field including ITIL.

Technical Competencies Description

Knowledge of: Organizational Awareness: IT and Government Industry IT Products and Services An in-depth knowledge of: IT Services Operational Management System performance IT Service Management/Support service offerings Performance Management Contracts and Service Level agreements OPEX Management Stakeholder management A solid understanding of: Knowledge of hardware and software support for client system/solutions Mentoring and Coaching of Engineers/Technicians Management of Server & Storage related technologies Managing

through evolving technologies Knowledge of Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems Project Management Understanding of Quality assurance standards.

Skills: Added Advantage: Security Skills; Advanced Project Management skills; Strong influencing and relationship management skills; and Contract negotiation and management.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact eRecruitmentSupport@sita.co.za

CV`s sent to the above email addresses will not be considered.

Closing Date: 06 December 2022

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.